



**8 November 2011**

**Councillor David Watson**

Chairman LMSTW Liaison Committee  
Buckinghamshire County Council  
Copper Howe, 17 Wendover Road  
Bourne End  
BUCKS SL8 5NS

**West Process Operations**

Your ref  
Our ref Little Marlow STW  
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Dear Councillor Watson,

**THAMES WATER LITTLE MARLOW SEWAGE TREATMENT WORKS**

I would refer to the letters you have received from Bob Collington, Director of Operations Management, dated 2 November, 2009, 8 July, 2010 and 14 July 2011 and am now pleased to write to you formally in regard to the new £4m odour control plant which was completed earlier this year.

The new plant has been fully operational since 14 March, 2011 and has passed all the contractual tests, demonstrating that the plant is performing to the requirements of the specification within the contract, i.e. that this investment, incorporating the best of modern technology, is essentially eradicating the odour nuisance from the composting area.

The contractor remains on site completing minor outstanding work and snagging items and the formal handover of the plant to Thames Water will be concluded contractually following the successful resolution of the above matters.

I would like to reiterate Thames Water's commitment to being a good neighbour to the residents of Little Marlow and trust this letter will be helpful to the residents when it is circulated or made known by your Committee.

Yours sincerely

Andre Galley  
**Process Manager**  
**Aylesbury & Little Marlow Area**

Thames Water Utilities Limited

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